

DALBY INTERAGENCY MEETING

Held at the **MYALL YOUTH AND COMMUNITY NETWORK CENTRE**

Date 16th April Interagency 2019

Meeting opened by Patrica Morrin at 12pm – Trish thanked everyone for their attendance

ATTENDANCE: Trish (MYCNC), Martine Morris (Act for Kids) Lynda Hammond (CAP Christians Against Poverty) Michelle Davies (Carers Qld NDIS) Tracey Wehrman, Deidre Kearsley, Dom Bland (Department of Human Services) Le Anne Callaghan, Ellie Dales (DISCO) Terese Fountain (Ozcare), Con Harriman (Queensland Health, Steve Elliot (Western Downs Community Care), David Davey (Youth In Search), Tach Morris (Dalby Hope Centre), Wendi Lindsay (Goolburri)

APOLOGIES: Ken McGilvray (RHealth)

Trish Morrin (MYCNC) 4662 0152 admin@mycnc.com.au

-) Centre Support Officer working Friday every week.
-) Trish welcomed everyone to Meeting.
-) Office space is now full to capacity. A variety of conference rooms are still available for half day or full day hire; please refer anyone looking for any sort of room hire to MYCNC.
-) “In Kind” rooms are available for not for profit groups or groups who receive no funding and are not being paid to run their service/activity and the participants attend at no cost to themselves.
-) Activity Kitchen is being updated in near future.

Ellie Dales & Le-Anne Callaghan (DISCO) 4662 2147 le-anne@disco.org.au & ellie@disco.org.au

-) Centrelink referrals, career development, resumes, cover letters
-) Currently have 3 Programs Running. Work with young people between 15 and 21.
-) Get Set for work 20 week program 15 – 18 year old Cert II. Been delivering in Dalby area since 2006. Now have been offered a 3 year contract.
-) Ready for work program helps with Resumes Applying for jobs. Helping older ones
-) Transition to work 15 – 21 year olds

David Davey (Youth In Search) 0499601 501 david.davey@youthinsearch.org.au

-) Community Co-ordinator
-) Support group Wednesday 3.30 – 4.30pm MYCNC talking about their week. Work with young people, help with Driving lessons, set some goals as well
-) 24 – 26th May weekend workshop. Based around finding coping Strategies, tips and tricks for young people 14 -20 low self-esteem right up to drug addiction. Younger people and what they have been through. What may or not work for you.
-) Youth in search run youth in search Leaders weekend workshop.
-) Community Coordinator for the Youth in Search foundation, currently looking after the entire Darling Downs Region
-) Just had a young person complete leadership training in the last week
-) Program consists of weekend retreats, local support groups held weekly or fortnightly within local communities and also leadership training

Tracey Whehram Dom Tash Deidre Kearsley (Department Human Services) 4613 2612

tracy.wehrman@humanservices.gov.au & deidre.kearsley@humanservices.gov.au & dominic.bland@humanservices.gov.au

-) *Tracy Social Worker based in Toowoomba*
-) *Indigenous Officer for Centrelink from Toowoomba here to know what's happening in the community.*
-) *I don't see lots of customers as such unless they're Complex vulnerable or cultural. If you do have a client that you'd like me to touch base with please Email me*

Dom Bland

-) Farmhouse Case Officer, Department of Human services. Cover Dalby and Bell area.
-) 4 year payment for farmers.
-) Increase in the assets test from 2.5 million to million get the word out to get on payment before the 30th June. It will go back to 2.5 million.
-) Payment is around \$500 per fortnight for 4 years. Case manage each client some more of a personalized service.
-) Tash brought a information pack along
-) Awareness cause people aren't aware that Farmhouse Allowance is available; please contact us if you have any clients.

Deidre Social Worker Centrelink Toowoomba

-) Covers down to the border. Still call into Dalby once a month.
-) Deal with the most vulnerable, Domestic Violence, youth unable to live at home, mental health, Substance issues.

Martina Morris (Act for Kids) 0437 452 919 martinem@actforkids.com

-) Based at Toowoomba and Dalby State school MondayandThursdays
-) Running Free 4 week program. Workers there to help look after children
-) NAIDOC Event at school Broncos Day perhaps.
-) Would like any services to come along to enjoy the day. We haven't got a day locked down yet but we will let everyone know a date.

Lynda Hammond (CAP) 0474 475 325 dcfoffice@bigpond.com

-) *Christiansagainst Poverty*, debt help service, run from local church – Dalby Christian Family Church.
-) Free budgeting course 8th May and 15th May Online budgeting tool.
-) Debt Management
-) Debt repayment
-) Totally free service
-) Run by donations not just for Christian's huge service worldwide.
-) Please see flyer below.
-) CAP will take on negotiations with debt collectors; clients will no longer receive any harassing calls, emails or mail.
-) Started in the UK 1996 Household word over there.
-) Clients are asked to donate but they do not have to. Totally free service. Huge service.

Terese fountain (Ozcare) 1300 663 702 terese.fountain@ozcare.org.au

-) Crisis Housing Accommodation
-) Currently 3 houses available 2 x 2 bedroom duplexes
-) Office is in MYCNC
-) Providing temporary supported accommodation; assessment and referral for families and adults (men and women) who are homeless or at risk of homelessness.

Con Harriman (Queensland Health) 46690501 con.harriman@health.qld.gov.

-) Con is the *Nurse Navigator/Clinical Nurse* with the Adult Mental Health service at the Dalby Hospital. Cover Western Downs. Office in Dalby covers Adults kids and Older person. Office in Chinchilla. Outreach to Tara Miles Taroom and Wandoan and Jandowae.
-) Cater for Moderate to severe Mental Illness across those age groups with a view to getting those people back on their feet.
-) For the Western Downs covering all age groups. Mainly looking after people who have mental illness and complex, chronic diseases to navigate the health services.

Michelle Davies (NDIS - Carers Queensland) 4646 2800 michelle.davies@ndis.gov.au

-) Michelle is the *Local Area Coordinator* with NDIS partners Carers Queensland.
-) Here at MYCNC Every Tuesday.
-) Trying to get people to access NDIS. High percentage of people not engaging.
-) Run different workshops.
-) Helping people access the Portal, My Gov
-) Covering Oakey, Tara, Dalby & Chinchilla.
-) Main focus is to help try and improve access by providing information on correct information needed on applications.
-) Supporting access to the scheme, support education about the scheme, provide workshops for those who are on the scheme, help with understanding and map the area
-) NDIS going to push with Employment Emphasis on planning for employment ,working with people at an early stage that they can actually leave school and look for employment
-) Funding set aside to help with a disability SLES program School Leavers Employment Strategy. Need to be on NDIS to access this program. Different agencies will be set up to work with children.
-) Encouraging people to sign up to NDIS and SLES program when they're younger
-) New NDIS Booklet Out

Steve Elliott (Western Queensland Community Care) 0418 749 745 westernqldcc@gmail.com

-) Small NDIS provider located at Chinchilla.
-) Providing assistance to clients in Chinchilla, Dalby, Miles, Tara, Bunya Mountains and surrounding areas.
-) Supporting clients from 18 – 65 years of age, one on one so we can really engage them.
-) Referrals from agencies, NDIS & self-referral.

Wendi Lindsay (Goolburri) 0428 628 271 wendil@goolburri.org.au

-) Wellbeing service here in Dalby. Medical Service in Toowoomba has a visiting dentist and medical mobile unit
-) Psychologist comes to MYCNC 2 days a month, also go to Miles 2 days a month
-) Referrals can be done directly to Goolburri in Toowoomba; do not have to come from a GP.
-) Will take Indigenous and non-Indigenous clients but if non-Indigenous will need to go to a GP for a Mental Health care plan.
-) Family Well Being Team will come visit families in the home or to school. If children have Mental Health issues they can come between psychologist visits.
-) Family Wellbeing team work only with Indigenous families to keep them together and out of the Child Safety system. Mainly our focus.
-) Any age.
-) Goolburri itself covers Charleville, Cunnamulla, Goondiwindi, St George, Roma, Dalby, Warwick, Toowoomba, Ipswich.
-) Referrals attached

Meeting Closed: 12.40pm

*Next meeting to be held on the **21st May** 2019 at 12pm*



YOUTH EMPLOYMENT SUPPORT

Left school and need to find a job?

Need to update your skills but don't know where to go?

YES - DISCO can help!

Providing support in Toowoomba, Dalby and Gatton.

If you are aged between 15 - 24 and experiencing problems finding work, or if you aren't sure what career you would like to undertake, you may be able to access practical assistance and support for FREE from DISCO's YES program.



Phone Toll Free
1800 889 569

www.disco.org.au

"Partnering Schools, Linking with Business, Supporting Youth"

DISCO's Youth Employment Support Project is being delivered under the Ready for Work Program which is proudly funded by the Queensland Government through its Skilling Queenslanders for Work Initiative

YOUTH

For young people looking for employment skills and opportunities...

EMPLOYERS

For employers looking to support motivated young people...

Programs offered by DISCO include...

Get Set For Work (GSFW)*

This program assists young people aged 15-19 who have disengaged from school and are having difficulty obtaining employment. Training and work experience are provided over a five month period with the goal of assisting each young person to successfully transition into employment and/or further education and training.

The program is currently delivered in the communities of Dalby, Gatton and Toowoomba.

Transition to Work (TTW)*

Transition to Work aims to provide young people aged 15-21 with assistance by providing up to 12 months intensive personal support, career planning assistance and work readiness skills that will enable the young person to successfully transition into employment and/or further education and training.

The program is currently delivered in the communities of Dalby, Gatton and Toowoomba.

Youth Employment Support (YES)*

The Youth Employment Support (YES) Program assists young people 15-24 to transition into the workforce by providing them with the practical skills they need to successfully seek work. The program offers short-term intervention (6-8 weeks) for young job seekers that lack the skills and/or knowledge to find work.

The program is currently delivered in the communities of Dalby, Gatton and Toowoomba.

Jobs through Education & Training (JET)

The Jobs through Education & Training Program (JET) provides support for learners with diverse needs to support personal development and potentially undertake certificate qualifications. JET is a responsive program that supports partnerships between schools, registered training organisations and community-based organisations to develop innovative training projects that help disadvantaged learners in their local communities.

Negotiated delivery is available from all offices.



OUR OBJECTIVE

DISCO offers out to us. Our organisation who reach out to us. Our confidence a listens, supports and builds their true potential. DISCO offers out to us. Our confidence a listens, supports and builds their true potential.

OUR VISION

DISCO aims to help young people grow and develop irrespective of their organisation. We when they link with our clients, so they can step stand behind our confidence.



Phone Toll Free
1800 889 569

"Partnering Schools, Linking with Business, Supporting Youth"

www.disco.org.au

Head Office

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Email: info@disco.org.au

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"Partnering Schools, Linking with Business, Supporting Youth"

168 Cunningham Street,
PO Box 1247
DALBY QLD 4405
Ph: 07 4652 2147
Fax: 07 4638 7602

**subject to eligibility*



139 James Street,
PO Box 1353
TOOWOOMBA QLD 4350
Ph: 07 4632 9055
Fax: 07 4638 7602

Financial and support services for farmers and their partners



centrelink

Help is available for rural families who may need a hand during tough times.

Farm Household Allowance

Farm Household Allowance (FHA) is for farmers and their partners facing financial hardship. You can get the allowance for up to four years. You don't have to use these four years all at once. It's the same rate as Newstart Allowance. It's paid fortnightly.

Your income and assets may determine the amount of payment you'll get. It's important not to self assess—make a claim to check if you're eligible.

You can also claim activity supplements of up to \$4000 if you get FHA to help with activities to meet your mutual obligation requirements. You may also be eligible for:

- Pharmaceutical Allowance
- Remote Area Allowance
- Rent Assistance.



Immediate relief for farming families

From 1 September 2018, customers getting FHA will get an FHA supplement.

If you're:

- single, you may get one or two lump sum payments of \$3600
- partnered, you may get one or two lump sum payments of \$3000. This will be paid to each member of the couple if they both get FHA.

If you're not currently getting FHA, you can:

- claim before 1 December 2018 to get the first payment
- claim after 1 December and before 1 June 2019 to get the second payment.

The first lump sum payment will be paid from September 2018. The second lump sum payment will be paid from March 2019. These payments are taxable.

The farm asset test also increases to \$5 million. This limit applies until 30 June 2019. This means more farmers may get FHA.

If you're approved under the \$5 million assets test, you'll continue to get FHA until your payment stops.

How to claim

The easiest way to claim FHA is online at humanservices.gov.au/farmhouseholdallowance. If you can't claim online, you can use a paper claim form. You can get help to complete a claim form at our service centres, Agents or Mobile Service Centre. You can also get help from the Rural Financial Counselling Service—call 1800 686 175.

For more information, call the Farmer Assistance Hotline on 13 23 16.

Hardship Advance Payment

If you're assessed as eligible for FHA and in severe financial hardship, you can get up to one week of FHA payments as an advance. Some waiting periods may still apply, based on your circumstances.



Health Care Card

You'll automatically be issued a Health Care Card if you're eligible for the FHA. A Health Care Card provides cheaper prescription medicines under the Pharmaceutical Benefits Scheme. It may also reduce council rates and land rates, as well as electricity, gas, water and telephone line rental costs. For more information about Health Care Cards, go to humanservices.gov.au/healthcarecard

Payments to help families

We provide payments to help you with the cost of raising children. For more information, go to humanservices.gov.au/families

Assistance for Isolated Children Scheme

The Assistance for Isolated Children Scheme helps eligible parents and carers with the costs of educating their children. It's for children who can't go to a local government school because of geographical isolation, disability or special needs. If an appropriate government school isn't available, the family can choose a different school. Scheme payments can help with the additional costs. For more information, go to humanservices.gov.au/isolatedchildren

Find a payment

You can find out what other payments you may be eligible for using our online payment finder at humanservices.gov.au/paymentfinder

What support services are available?

Farm Household Case Officer

We'll assign you a Farm Household Case Officer when FHA is granted. Your case officer will help you develop a Financial Improvement Agreement to improve the financial position of your farm enterprise.

Rural Financial Counselling Service

The Rural Financial Counselling Service is a free service for primary producers and small related businesses who are suffering financial hardship. Rural Financial Counsellors can help you to understand your financial position and the options available. The RFCS can also help with claiming FHA.

To find your closest service provider, go to agriculture.gov.au/rfcs or call **1800 686 175**.

Social workers

Our social workers can help you and your partner during difficult times by providing counselling, support and information. They can also refer you to other support services.

To speak to one of our social workers:

- call **132 850** and ask for a social worker, or
- visit a service centre to be referred to a social worker.

Lifeline provides 24-hour crisis support and suicide prevention services. Call Lifeline on **131 114**.

Financial Information Service

The Financial Information Service is a free, confidential service that provides education and information on financial and lifestyle issues to all Australians. For more information, go to humanservices.gov.au/FIS or call **132 300**.

Farmer Assistance Hotline

We provide a telephone service to help people living in rural Australia. Our rural call centres are run by specialist staff who understand the issues that affect rural families and farming businesses. Call **132 316** Monday to Friday, 8 am to 5 pm AEST.

More information

To find out more about the services we offer to farmers, go to humanservices.gov.au/rural. There you can also read and subscribe to news for rural and remote Australians.



What delegates
say about the
CAP Money Course



delegates felt they were more in control of their finances after doing the CAP Money Course.

**'It's like an health check
for your finances.'**



of delegates said they would recommend the CAP Money Course to others.

**'Our finances
were in
a mess.
Going on
the course
has made
a massive
difference.'**



of delegates said that the CAP Money Course helped them to create or achieve savings goals

For more info contact:

Church:

Dalby Christian Family Church Ltd

Money Coach:

Tim and Kate Shuttleworth

Tel:

4669 6211

Email:

dalbyaog@bigpond.com

All CAP Money Courses are
FREE but booking is essential

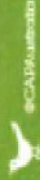
Next Money Course is over Wednesday
evenings: 8th & 15th May @ 7.30pm

Venue: Dalby Christian Family Church Hall,
101 Pratten Street, DALBY QLD 4405

Register online at www.capaust.org



[facebook.com/CAPAustralia](https://www.facebook.com/CAPAustralia)



@CAPAustralia

capmoneycourse.org.au

02 4914 0597 capmoney@capaust.org

PO Box 896, BERTHEBERRON MC 2310.

ABSE - 02 104 471 510 Australian Credit Licence 426584

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budget. save. spend.



A free course helping
you to manage your
money better

What is the CAP Money Course?

The CAP Money Course is a revolutionary free money management course that teaches people budgeting skills and a simple, cash-based system that really works. This course will help anyone to gain more control over their finances so they can save, give and prevent debt.

I feel so much more in control & spending money is more pleasurable. I've felt like I've had more money although I've been spending a lot less.

Who is the course for?

No matter what your financial situation is, the CAP Money Course can benefit you. The tools that are taught on the CAP Money Course are vital life skills, so whether you are financially well-off or not, self-employed, on benefits or in debt, this course is for you!

As well as the core principles covered in the CAP Money Course, there is also extra material provided to help support:

- Those on a low income
- Couples
- Families
- Those who are self-employed
- Those preparing for retirement

What does the CAP Money Course teach?

During the sessions you will learn:

1. How to build a budget

This is the cornerstone of managing your money well. Building a budget can be very freeing, allowing you to spot where you're wasting your money, prioritising what you want to spend and helping you build good financial habits.

2. The CAP Money system

This system is a way to manage your finances by using three accounts to keep track of exactly where your money is going. The CAP Money system helps you to prioritise your expenditure and make sure that your money goes towards the things you have planned for.

18%

Studies have found that people spend up to 18% more when they pay by card than when using cash.*

*Data by Barclaycard

3. How to live from week to week using cash

Using cash instead of cards is counter-cultural, but has many advantages. Cash helps you to bring the value back to what you're spending and means you know exactly where you are with your money at all times.



Join a course!

Find your nearest CAP Money Course by visiting:
www.capmoney.org

The CAP Money Course is devised by the award winning debt counselling charity, Christians Against Poverty.

Additional support through CAP Money Plus and CAP Debt Centres

If, once you have completed the CAP Money Course, you find that you have unmanageable debt and want to work within a budget to achieve a debt-free future, then CAP Money Plus is for you.*

CAP Money Plus provides additional support in managing your secondary debts (loans, credit cards, store cards etc), whilst also giving advice on dealing with any priority creditors (e.g. mortgage or rent arrears, council rates etc).

When I lost my job I was able to make use of the tools I learned on the CAP Money Course to help me get by

The service is a mixture of self-help and support from the CAP Money Plus team. In this way, it differs from the full debt counselling service offered through our CAP Debt Centres.

CAP services

You can find out which of CAP's services are available in your area by going to:

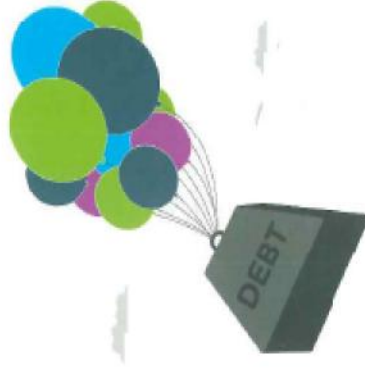
www.capaid.org

* Please note: CAP Money Plus is only available if you did a CAP Money Course at a CAP Money Partner church



Struggling with Debt?

FREE debt counselling in your community from an award winning charity



CALL - 1300 227 000



CALL* - 1300 227 000
Start your journey out of debt today.

Free help and advice is available to anyone in need, irrespective of race, gender or belief, through our debt counselling team. By working with local facilities and national finance institutions, we offer a sustainable solution and real hope for the future.

*Calls to our 1300 number from your home phone are the cost of a local call depending on your provider. If you're calling from a mobile, it may cost more depending on your plan.



capaust.org
help@capaust.org

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ABN: 52 104 471 516 AUL 42654
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"I was reluctant at first (to contact CAP), but to hear someone say we'll help you do it. That took my breath away!"

Malcolm, Sydney



"The debt was starting to pile up; I was really confused and scared. Because of CAP, I was able to let go of trying to work it out myself. I feel so focused and positive."

Maria, Gold Coast



"To be given a date and know you're going to be debt free on that date is the best feeling in the world, it really is!"

Leon & Harriet, Canberra

CAP Who we are

Christians Against Poverty (CAP) is an award winning debt management charity.

CAP's National Operations Centre is in Newcastle and there is a growing network of centres throughout Australia.

Thousands of families in situations just like yours have already been released from the pressure of debt through a combination of advice, financial education, budgeting and/or insolvency services.

CAP's unique and non-judgemental approach means you are supported all the way as you take each step out of debt and towards freedom.



Frequently Asked Questions

Is CAP just for Christians?

No. CAP will help anyone regardless of their religious beliefs. CAP ensures that nobody receives less favourable treatment on the grounds of race, nationality, religion, age, gender, marital status, sexual orientation or disability.

Does it cost anything?

No. Our service is completely free.

Will my creditors co-operate with you?

Yes. We are an award winning charity and we are recognised within the finance industry. This means that creditors work with us because they have seen the results of our involvement. They know we offer fair repayments based on what you can afford.

How we can help - The steps to freedom



Home visits

After you call CAP, a Debt Coach and Support Worker from the local CAP Debt Centre will visit you in your own home.



An effective budget

Our trained debt counsellors then work out a realistic budget for you that prioritises your essential bills. Our CAP Head office team will negotiate affordable payments with each creditor and stop un'air interest and charges where possible. Your local Debt Coach will then visit you again to explain the budget and the payments you will need to make.



CAP Account

Next, a CAP Account is set up for you. This acts like a simple bank account. You will need to make one weekly or monthly payment into your account to cover all of your bills and debts. CAP will then distribute this on your behalf. You can also make savings in your CAP Account.



Managing severe debt

If you are in severe debt then we can walk you through insolvency options, such as petitioning for bankruptcy. We can help you to fill out the forms and even attend court with you.



Debt free

You will use your CAP Account to pay your bills and debt repayments, and you will be supported by CAP until you are debt free.



Bringing Up Great Kids! FREE 4 week Parenting Program

We believe a loving, safe parent is the best relationship a child can have. We also know that parenting is tough, and that non-judgmental support can make a huge difference in enabling access to support.

Our Bringing Up Great Kids program presents access to knowledge about development, connection with others and an opportunity to reflect on their communication with children. We've consistently found that when opportunities for mindful reflection are created these can lead to positive change; including more respectful interactions and increased positive self-identity in children – and a better relationship for all.

When: Wednesday Mornings

4 x 3 hour sessions beginning from the 1st May- 22nd May from 9am-12pm.

Where: Dälby State School

Who: Act for Kids

RSVP is necessary as there is limited places. Please RSVP to malarnig@actforkids.com.au or call 0746 870 200 for more information.

Morning Tea provided

Support to care for younger children during sessions may be provided (depending on numbers).



Bringing Up Great Kids

Participant Details:			
Name:	Date of Birth:	Contact Number:	
Dietary requirements:			
Current services involved:			
Completed parenting courses:			
How did you find out about the program?			
Children's Details:			
Names:	Date of Birth:	Attending:	Dietary Requirements:

DISCLAIMER: Please note that this training is for parents only; at the completion of this training you will not be an authorised facilitator of Bringing Up Great Kids.

HEALING AND WELLBEING PROGRAM REFERRAL FORM



Referral Source:			
Name of referrer:		Date:	/ /
Agency/Clinic:		Role:	
Phone Number:		Mobile:	
Email:			
Client Contact Information:			
Name:		Date of Birth:	/ /
Address:		Gender:	
Email:		Phone Number/s:	
Please (✓) the appropriate box below			
<input type="checkbox"/> Aboriginal <input type="checkbox"/> Torres Strait Islander (TSI) <input type="checkbox"/> ATSI <input type="checkbox"/> Not ATSI <input type="checkbox"/> Non-English Speaking Background			
If the person has a Mental Health Care Plan (MHCP), please attach to this referral. (Please note: If the person does not identify as Aboriginal or Torres Strait Islander a MHCP must be attached)			
Is there a Carer / Legal Guardian in place (please circle): YES / NO			
Carer / Legal Guardian Name:		Phone:	
Is the Client and/or their Carer/Guardian aware of the referral? (please circle): YES / NO			
Supports Required:			
Psychological Interventions		Coordination of supports	Assist Travel / Transport <i>(if eligible)</i>
Social and Emotional Support		Provider Engagement	Household Tasks <i>(if eligible)</i>
NDIS		Community Engagement	Assist Personal Activities <i>(if eligible)</i>
Referral Information:			
What is the reason for referral? <i>(Brief background information to better inform support provision)</i>			
What outcome/s are you seeking from the support provided?			

Other Relevant Stakeholders (e.g. agencies, GP, specialist, school):		
Name:	Agency / Role / Relationship:	Contact Details:
Client Support Needs:		
Brief summary of relevant Client Information		
Any Other Information:		

Thank you for completing this form, please email back to: kylew@goolburri.org.au



Family and Child Well-Being Program

Referral Form

Note:

1. This manual referral form is meant for community members, family members and parents, who are unable to complete the online form via the Family and Child Connect website: <http://www.familychildconnect.org.au/index.asp> and may be completed by the F&CWB worker for the community/family member.
2. **Child Safety staff are required to refer on line.**
3. **Non-government agencies are required to refer on line.**
4. Other child safety funded services are required refer through Advice, Referrals and Case Management system (ARC)

Referring agency

<input type="checkbox"/> Qld Health (Mandatory referrer). Name:	<input type="checkbox"/> Education Qld (Mandatory referrer). Name:	<input type="checkbox"/> Qld Police (Mandatory referrer). Name:	<input type="checkbox"/> Child Care Centre or Care Centre (Mandatory referrer) Name:
<input type="checkbox"/> Non-Government organisation. Name of agency:	<input type="checkbox"/> Other Aboriginal and Torres Strait Islander Health Service. Name:	<input type="checkbox"/> Self-Referral. Name:	<input type="checkbox"/> Child Safety Service Centre (CSSC). <input type="checkbox"/> Toowoomba N CSSC <input type="checkbox"/> Toowoomba S CSSC <input type="checkbox"/> Roma CSSC <input type="checkbox"/> Charleville CSSC
<input type="checkbox"/> Child Safety Regional Intake Service (RIS). Name: Note: referrals through RIS do not have Child Safety Officers case managers attached.	<input type="checkbox"/> Other. Name: Document organisation's name and contact person.		



Referral Form Family and Child Well-Being Program

F&CWB worker:		Date of Referral:	
Telephone number:		Mobile Number:	
Referrer contact name:		Email address:	
Consent: The referrer has been provided with appropriate consent: <ul style="list-style-type: none"> to refer the family to the F&CWB service; and to record the families personal information on the Advice, Referrals and Case Management (ARC) database, owned by the Department of Communities? 		<input type="checkbox"/> YES <input type="checkbox"/> NO	

CURRENT WORRIES

<input type="checkbox"/> Domestic violence	Comment	<input type="checkbox"/> Disability	Comment
<input type="checkbox"/> Parenting Skills	Comment	<input type="checkbox"/> Social isolation	Comment
<input type="checkbox"/> Mental Health /other health issues	Comment	<input type="checkbox"/> Substance abuse issues	Comment
<input type="checkbox"/> Limited Household Resources	Comment	<input type="checkbox"/> Child Well-Being	Comment
<input type="checkbox"/> Family Relationships	Comment	<input type="checkbox"/> Homelessness / Housing instability	Comment



Referral Form

Family and Child Well-Being Program

FAMILY INFORMATION

Mothers Name (incl. Alias):		Fathers Name (incl. Alias):	
Mothers D.O.B	Phone:	Fathers D.O.B	Phone:
Identifies as:	<input type="checkbox"/> Aboriginal <input type="checkbox"/> Torres Strait Islander	Identifies as:	<input type="checkbox"/> Aboriginal <input type="checkbox"/> Torres Strait Islander
Address		Address	

CHILDREN'S INFORMATION

First Name:			
Surname:			
Date of Birth			
Relationship			
Gender			
Identifies as:			
Home address:			
School/Child Care Centre:			
Health Centre/Other:			



Referral Form Family and Child Well-Being Program

Summary of information gathered, including past intervention if known.

Note additional comments if worries have been identified in above table.

Other information for consideration by the F&CWB agency

Note additional information about the country, community, language and kin of the family. Is an interpreter required?

INTAKE TO COMPLETE

Referral accepted Yes No Reason for not accepting: _____ Date: _____ Previous Family Yes No

Referred to: _____ Name: _____ Case Worker: _____

Disclaimer: Important notice about confidentiality: The referral is intended only for the addressee and may contain confidential information. You are notified that any transmission, distribution or photocopying of this referral is prohibited. The confidentiality attached to this referral is not waived, lost or destroyed by reasons of a mistaken delivery to you. If you have received this referral in error please notify us immediately by telephone.