

## DALBY INTERAGENCY MEETING

Held at the **MYALL YOUTH AND COMMUNITY NETWORK CENTRE**

Date 17<sup>th</sup> September Interagency 2019

Meeting opened by Rebecca Lee at 12.10pm – Rebecca thanked everyone for their attendance

**ATTENDANCE:** Rebecca Lee (MYCNC), Samara Hanrahan (St Vincent De Paul), Alison Clarke (Dalby Hope Centre), Lynda Hammond (CAP), Tania Marshall (Waminda Services), Ruth Killingback (R K Therapy), Dulcie Bronsch & Deanne Lawrie (Uniting Care Community), Con Harriman & Tess Huffam (Queensland Health), Wendi Lindsay (Goolburri), Steve Elliott (Western Queensland Community Care) & Norman Wotherspoon (Department of Human Services).

**APOLOGIES:** Carolyn Tillman (WDRC), Ann Leahy (Member for Warrego), Lib McNaughton (Lifeline Darling Downs), Kristy Lambert (QLD Health), Penny Parker (DSHS), Andrew McCarthy (Home Instead Senior Care), Kim Tubb (Lifeline Darling Downs), Michelle Davis (NDIS Partners Cares QLD), Jayne Swift & Terese Fountain (St Vincent De Paul) & Steve Scholten (Aim Big Employment).

Rebecca Lee (MYCNC) 4662 0152 [admin@mycnc.com.au](mailto:admin@mycnc.com.au)

- ) Centre Support Officer working Monday through to Thursday every week.
- ) A variety of conference rooms are still available for half day or full day hire; please refer anyone looking for any sort of room hire to MYCNC.
- ) All community groups are welcome to call and discuss room availability.
- ) Women's Legal Service Queensland will be presenting a free family law and domestic violence workshop for community agencies and service providers on the 23<sup>rd</sup> October 2019 for the Centre commencing at 9am. [Please see flyer below.](#)
- ) MYCNC's AGM will be held on the 19<sup>th</sup> September commencing at 1pm, lunch will be provided, all welcome and new memberships are welcome. [Please see flyer below.](#)
- ) Home Instead Senior Care will be working full time from MYCNC as of the end of October.

Samara Hanrahan (St Vincent De Paul) 1300 663 702 [samara.hanrahan@svdpqld.org.au](mailto:samara.hanrahan@svdpqld.org.au)

- ) Dalby Supported Accommodation Services (DSAS) – St Vincent De Paul
- ) Providing temporary supported accommodation; assessment and referral for families and adults (men and women) who are homeless or at risk of homelessness.
- ) Have a 4 bedroom, 3 bedroom independent houses and 2, 2 bedroom duplexes.
- ) DSAS have access to the state-wide data base for all vacancy's currently available making relocating participants easier if they are willing to relocate to another town or city.

Alison Clarke (Dalby Hope Centre) 0417 073 348 [aclarke52@hotmail.net.au](mailto:aclarke52@hotmail.net.au)

- ) General counselling service, also working with children as young as 6/7.
- ) Now have four part time counsellors providing individual, couples, family, children and group counselling sessions at a reduced rate, individuals - \$50/hr & Couples - \$70/hr
- ) Being funded by the church only Christian counsellors are employed however clients beliefs, life choices or ethnic backgrounds are not a factor and no religious agendas will ever be pushed at the Dalby Hope Centre
- ) Officers are situated in the Horizons Commodity Building.
- ) Also working for Eva's place, working with girls who have surprise/unplanned pregnancies and are unsure what to do and where to go. If the client decides to go ahead with the pregnancy they work closely with trained mentors who are mums themselves, who will then see them every week.
- ) Eva's place is now based down town at 14 Cunningham St, open one day a week, with the hope of opening 2 days a week next year.

- ) New facilities have a reception area, consult room, mentor/training rooms, counselling room, storage room, kitchen and bathrooms
- ) Mentoring continues for 12 months after baby is born
- ) Alison works with mums who have any sort of addiction or any mental health issues.

Lynda Hammond (CAP) [0474 475 325](tel:0474475325) [lyndamaryrose@gmail.com](mailto:lyndamaryrose@gmail.com)

- ) *Christens Against Poverty*, debt help service, run from local church – Dalby Christen Family Church.
- ) “Fence at the top of the cliff” – Money course. The CAP Money Course is absolutely free and clients are given an online budgeting tool that is user friendly, flexible and very empowering. Please see flyer below.
- ) “Ambulance at the bottom of the cliff” – Debt centre. Provide debt assistance, do not pay the bills but put people in touch with CAP who then get the client onto a sustainable budget and a repayment plan.
- ) CAP will take on negotiations with debt collectors; clients will no longer receive any harassing calls, emails or mail.
- ) Clients first step is to ring 1300 227 000, Lynda cannot take on a client without them contacting CAP through their 1300 number first.
- ) Do not pay clients debts for them. It’s using their own money to become debt free.
- ) Since being established in Australia in 2000, 3000 households have gone debt free with the total money being 136 million dollars

Tania Marshall (Waminda Services) [4662 1434](tel:46621434) [manager@wamindaservices.org.au](mailto:manager@wamindaservices.org.au)

- ) Waminda is in the middle of Disability Action Week, with events happening throughout the week. [Please see flyer below.](#)
- ) Currently have a position available to join the Waminda team as a full time Support Coordinator.

Ruth Killingback (R K Therapy) [0431 384 404](tel:0431384404) [ruthkillingback@gmail.com](mailto:ruthkillingback@gmail.com)

- ) Recently relocated back to Dalby.
- ) Offer a Counselling service. Information gathering.

Dulcie Bronsch & Deanne Lawrie (Uniting Care Community) [1300 135 00](tel:130013500) & [0487 513 475](tel:0487513475)  
[deanne.lawrie@ucommunity.org.au](mailto:deanne.lawrie@ucommunity.org.au)

- ) Information gathering.

Con Harriman & Tess Huffam (Queensland Health) [4669 0501](tel:46690501)  
[con.harriman@health.qld.gov.au](mailto:con.harriman@health.qld.gov.au) & [therese.fuffam@health.qld.gov.au](mailto:therese.fuffam@health.qld.gov.au)

- ) *Nurse Navigator/Clinical Nurse* with the Adult Mental Health service at the Dalby Hospital.
- ) Community based mental health service, take referrals from members of the public, carers, GP’s and other services.
- ) Working within the Western Downs area looking after people with moderate to severe mental illness plus two or more chronic diseases. Also run the Child and youth mental health service and an adult health worker servicing the elderly.
- ) Covering the Western Downs area, outreach to Miles, Tara, Jandowae, Wandoan and Taroom etc.
- ) Available 8am – 4pm Monday to Friday.
- ) For the Western Downs covering all age groups. Mainly looking after people who have mental illness and complex, chronic diseases to navigate the health services.
- ) Tess works with people with complex chronic disease who are in and out of the hospital system regularly.

Wendi Lindsay (Goolburri) 0428 628 271 [wendil@goolburri.org.au](mailto:wendil@goolburri.org.au)

- ) Family and Child Wellbeing Service based in Dalby at MYCNC
- ) Servicing Dalby, Chinchilla, Roma, Cunnamulla, Charleville, St George, Warwick, Stanthorpe, Tara etc. working to keep indigenous children out of the Child Safety system.
- ) Also providing foster and kinship care. If anyone is interested or knows of anyone interested in becoming a kinship carer please contact Goolburri.
- ) Phycologist generally available currently looking to fill that position.
- ) Also apart of the Independent Entity, assisting clients with child safety any decision making processes etc. all indigenous clients have a right to ask for someone from the Independent entity to come along to any appointment or meetings.
- ) Referrals can be done directly to Goolburri in Toowoomba; do not have to come from a GP.

Steve Elliott (Western Queensland Community Care) 0418 749 745 [westernqldcc@gmail.com](mailto:westernqldcc@gmail.com)

- ) Small *NDIS provider* located at Chinchilla.
- ) Providing assistance to clients in Chinchilla, Dalby, Miles, Tara, Bunya Mountains and surrounding areas.
- ) Supporting clients from 18 – 65 years of age, one on one so we can really engage with them.
- ) Referrals from agencies, NDIS & self-referral.

Norman Wotherspoon (Department of Human Services) 13 20 11

[norman.nl.wotherspoon@humanservices.gov.au](mailto:norman.nl.wotherspoon@humanservices.gov.au)

- ) Service Centre Manager at the Dalby Branch, Department of Human Services also known as Centrelink and Medicare.
- ) One of the big transformations taking place currently is for all clients to connect to MyGov, digital servicing.
- ) It is important however to not only offer digital services and still do offer face to face services, which is what the Dalby office in particular is known for.
- ) It is really important when dealing with any officer of the Department, to let them know all the information and circumstances in order to get the full help that is available. “Here to help people through hoops not create them.” People need to advise they are in need of immediate assistance.

*Meeting Closed: 1pm*

*Next meeting to be held on the 15<sup>th</sup> October 2019 at 12pm*

Please Join Us for the  
**Myall Youth and Community  
Network Centre Inc.**

**2019 Annual General Meeting**

**Cnr Drayton & Nicolson Streets, Dalby**

**Thursday, 19th September 2019**

**Commencing @ 1pm**

*Lunch will be provided*

*RSVP by the 12th of September 2019*

If you have an interest in the Community  
of Dalby apply to become a Member  
of the MYCNC. All applicants are welcome



**For More information please contact the Centre on  
46620152 or [admin@mycnc.com.au](mailto:admin@mycnc.com.au)**

# DALBY FREE FAMILY LAW AND DOMESTIC VIOLENCE WORKSHOP FOR COMMUNITY AGENCIES AND SERVICE PROVIDERS



9.00AM - 2.30PM Wednesday 23 October 2019

Myall Community Youth Network Community Centre  
28A Nicholson St  
Dalby QLD 4405

#### Topics:

- Domestic and family violence
- Family law – children's matters
- Property settlement and divorce

#### RSVP through

IWannaTicket.com.au  
before 9 October 2019

Enquiries: email [cle@wlsq.org.au](mailto:cle@wlsq.org.au)

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# Disability Action Week



**15 September – 21 of September 2019.**

Waminda Services is proud to support Disability Action Week  
The Waminda Team have created a jam-packed week of activities.  
Please RSVP by Wednesday 11 September by sending this form to  
[admin@wamindaservices.org.au](mailto:admin@wamindaservices.org.au) or call our office on 07 4662 1434.



All people with a disability and their care givers or support workers are most welcome.

Monday 16 September	Tuesday 17 September	Wednesday 18 September
<p><b>10am – 11am – Launch Morning Tea</b> <b>What:</b> Meet the Waminda team and celebrate Disability Action Week</p> <p><b>10am-12noon</b> <b>Product and Equipment Display</b> Assistive equipment and modified food products display <b>Where:</b> Waminda 19 Patrick St</p> <p><b>1pm – 3pm – Centre Movie</b> <b>What:</b> Relax with a cup of tea and enjoy an afternoon movie at Waminda Services <b>Where:</b> Waminda 19 Patrick St "Chill Out Room"</p>	<p><b>10am – 12Noon – Girl Power</b> <b>What:</b> Women are invited to "Unwind" with a morning of pampering (Mini Facials, Skincare and Nails) with local Beauty Consultants. <b>Where:</b> Waminda 19 Patrick St "Chill Out Room"</p> <p><b>1pm – 3pm – Day Disco</b> <b>What:</b> Let your hair down, while dancing the afternoon away with DJ Jamie. <b>Where:</b> Waminda 19 Patrick St</p> <p><b>6pm – 8:45pm – Dalby Cinema:</b> <b>What:</b> Join us at the Cinema for the screening of Wonder. Grab a popcorn and relax as we watch the inspiring story of Auggie, a boy who teaches us that we weren't born to fit in – We were born to stand out. <b>Where:</b> Western Downs Cinema – MyAll 107 Building, 107 Drayton St, Dalby.</p>	<p><b>9:30 – 11:30am – It's A Boy Thing</b> <b>What:</b> Men are invited to "Swing into Action" with some fun golfing and morning tea <b>Where:</b> Dalby Golf Club, Morton St Dalby</p> <p><b>12:30 – 1:30pm – Cupcake and Biscuit Decorating</b> <b>What:</b> Decorate some yummy treats <b>Where:</b> Waminda 19 Patrick St Commercial Kitchen</p> <p><b>2pm – 3pm – Cupcake and Biscuit Decorating</b> <b>What:</b> Decorate some yummy treats <b>Where:</b> Waminda 19 Patrick St Commercial Kitchen</p> <p><b>4:00pm – 6:00pm – Carer Information Session</b> <b>What:</b> Learn about the processes of Decision Making on behalf of somebody living with a disability as Carers QLD share their expert knowledge and answer questions. <b>Where:</b> Waminda 19 Patrick St</p>
Thursday 19 September 2019	Friday 20 September	
<p><b>9:30am – 11:30am – Arts and Crafts</b> <b>What:</b> Get in touch with your creativity with a morning of arts and crafts <b>Where:</b> Waminda 19 Patrick St</p> <p><b>12noon– 3pm – Lawn Bowls and BBQ Lunch</b> <b>What:</b> Get outdoors and join us for an afternoon of lawn bowls and a BBQ lunch <b>Where:</b> North Dalby Bowls Club 13 Eagle St</p>	<p><b>9am – 3pm – Chinchilla Day Trip</b> <b>What:</b> Explore Chinchilla's Parklands with outdoor activities and picnic lunch Chinchilla residents can meet at the park at 10.30am <b>Where:</b> Chinchilla Parklands, Canaga St Chinchilla</p> <p><b>4pm – 6pm – Laser Tag</b> <b>What:</b> Celebrate the end of Disability Action Week with laser tag <b>Where:</b> Dalby PCYC, Cooper St Dalby</p>	