

DALBY INTERAGENCY MEETING

Held at the **MYALL YOUTH AND COMMUNITY NETWORK CENTRE**
20th October 2009

Meeting Chaired and opened at 12.30pm with a welcome by Cr Carolyn Tillman.

Attendance: Nancy Nixon (LNQ); Jodie Taylor (Dalby Regional Council); Damian Plackett (Disability Services); John Forrest (Centacare); Jennie Downham (RHealth); Craig Peut (Qld. Health); Cr. Carolyn Tillman (WDRC); Lyn `Clancy (MYCNC); Le-Anne Callaghan (DISCO); Penny Parker (Qld Health); Annie Johnston (QPS); Beth Wood (Western Downs Skills Project); Tracey Wehrman (Centrelink); Michelle Leadbetter (DoC); Prue Patch (DoC); Robyn McFarlane (Dept of Attorney General-Dispute Resolution Branch); Marie Burton (St. Vincent de Paul); Paul Smith (WDRG); Cathy Young (YWCA); Scott Smith (Mental Illness Fellowship Qld); Tim Saal (Centre for Rural & Remote Mental Health Qld); Linda Maurer (Gambling Help & Financial Counselling); Wendy Ambrose (ADFQ); Heather Walker (ADFQ); Janette Hams (ADFQ – Kingaroy); Jayne Swift (Ozcare); Norman Wotherspoon (Centrelink); Cr. Charlene Hall (WDRC).

Apologies: Sue Fisher (Bluecare); Cheryl Halliday (ATSILS); Lesley Spring (Gambling Help); Jane Gately (Goondir); Matt Fox (TAFE); Leisa Rees (MYCNC); Fran Hardy (ADFQ).

The Chair introduced Robyn McFarlane and invited her to address the meeting regarding the services she is able to bring to Dalby;

Tim Saal from the Centre for Rural and Remote Mental Health will also address us regarding the services his organization will be bringing into Dalby;

Wendy Ambrose (ADFQ) introduced two new ADFQ Youth Workers, one of whom will be working in our area.

Robyn McFarlane – Department of Attorney General, Dispute Resolution Branch – contact through 1800 017 288 advised that: -

- The mediators are trained and the meetings are quite structured;
- Mediators are not necessarily professional practitioners, ie lawyers etc;
- business usually is done through referrals or self referrals;
- Intake assessments are carried out by telephone through the Brisbane office;
- There are now 8 mediators in Toowoomba who will come to Dalby;
- The time from referral to mediation is approximately one month but time can be shortened when urgent matters arise;
- The way in which the service assists parties in dispute is that 2 mediators meet with the parties, usually over a 4 hour period in a private, neutral place; over 90% of mediations come to an agreement and 85% are still in effect 3 months later;
- Mediation is held on a broad number of matters such as neighborhood, family, (many family court matters must go to mediation prior to Court); community, commercial and small claims;.
- the service will facilitate training workshops for mediators;

Tim Saal: Centre for Rural & Remote Mental Health Qld – timsaal@crrmhq.com.au phone 0400 104 332 - The Centre for Rural and Remote Mental Health Queensland (the Centre) contracted Raelene Ward to conduct the Building Bridges program in Dalby last year (as mentioned in the President's Report during AGM). That report as with all of the other reports and papers that the Centre has produced can be found at: <http://www.crrmhq.com.au/publications.htm> The Centre as of last week has been granted funding for stage two of that program. At this stage the only real details are that stage two will not be indigenous specific, but rather a whole of community approach to developing frameworks and networks to increase organisational capacity with respect to suicide prevention. There will be two communities of focus, firstly Dalby, secondly St George. Tim wishes to introduce himself and his project and find out about this interagency meeting. He also needs some contacts who will be contacted by the Centre, especially through the community consultation phase in February, March and April next year. Tim would welcome any feedback from members of the Dalby Interagency on either timsaal@crrmhq.com.au or 0400 104 332.

Heather Walker – ADFQ – phone 4162 3859 – heather.walker@adfq.org -

Janette Hams – ADFQ – phone 4162 3859 – janette.hams@adfq.org –

are both based in Kingaroy and will be working with people from 12-24 years; they are keen to talk with local service providers – their 3 major elements are Case Managements, non clinical work and referrals – these workers will be visiting Tara and Dalby and can be contacted on their mobile 0741 623 859.

Nancy Nixon – Learning Network Queensland – phone 4669 8499 – dalby@LNQ.net.au - has a number of funded courses for people wishing to return to work and/or update their computer skills – there are short or long courses available – LNQ is also assisting with TAFE Opening Learning.

Paul Smith - WDRC – Community Services Coordinator Dalby and District - phone 4672 1181 – paul.smith@wdrc.qld.gov.au – looks after the community services and facilities such as the showgrounds and pools in the Dalby and former Wambo area.

Cathy Young – YWCA cathy@ywcadswqld.org.au – phone 0405 311 094 – has state funding and is partnering with Goolburri in an initiative to provide practical training for indigenous community members – the project commenced with 11 men and 5 of whom are now employed.

Marie Burton – St. Vincent de Paul – phone 4662 3024 and fax 4669 7510 attended as an interested member of the community.

Carolyn Tillman – Western Downs Regional Council – carolyn.tillman@wdrc.qld.gov.au phone 0401 662 352 advised that the Expressions of Interest for the proposed new Multitenancy building closes on Friday 23rd October 2009 – and to date 7 expressions of interest have been received.

Michelle Leadbetter – Department of Communities – (had other appointments and had to leave michelle.leadbetter@communities.qld.gov.au – phone 4699 4208 –

Pru Patch – Department of Communities – prue.patch@communities.qld.gov.au – phone 4699 4213 – also had to leave to attend other appointments.

Tracey Wehrman – Centrelink – phone 4694 0367 – tracey.wehrman@centrelink.gov.au – supports indigenous community members – can attend interviews as a support person, making the situation more beneficial to both the interviewer and client; – covers Toowoomba, Dalby, Tara and Chinchilla.

Scott Smith – Mental Illness Fellowship of Queensland phone 4613 0122 – phamstba_teamleader@mifq.org.au –

- area covers Toowoomba to Moonie - north of Warwick;
- peers and mentors people over 16 years of age;
- will talk on Mental Health;
- assist individuals to get a handle on mental illness;
- could assist with DoC's, Police, TASC etc and would be there to walk beside the client;
- advocacy assistance eg, therapeutic and tertiary;
- mentors people who are ex-jail, and/or with drug and alcohol issues;
- also assists empty nest mums

Damien Plackett – (DoC) Local Area Coordinator Disability Services – phone 0428 107 628 – damien.plackett@communities.qld.gov.au - provides support for individuals and families affected by a disability – supports people with a disability – facilitated the Dalby Access committee meetings held at MYCNC; coordinated the sport and recreation initiatives at Bunjeeba.

Beth Wood – Western Downs Skills Project – headstwo@bigpond.com – 4662 4063 – Wishes to remind all community members that –

- the next Welcoming Community consisting of Chamber, Council and community members meeting will be held at the Council meeting room at 7pm on November 5th – items of major interest and discussions at this meeting will be the entrances to Dalby and the creek area;
- the Women's Network Group continues to meet monthly;
- Women's Network also meets on the 2nd Tuesday per month at the Coffee Club;
- Young mothers meet at MYCNC on the 3rd Wednesday of each month from 9.30am until noon;
- The Western Downs Education and Training Group ran a most successful bus trip as part of a recent meeting – the trip ran all day at a cost of \$20 per person (subsidized by Beth's funding body).

Jenny Downham – Rhealth – jennie.downham@rhealth.com.au - 0403 543 843 – the next meeting of the Western Downs Healthy Communities Network covering 23 communities will be held on the Tuesday 10th November in the Council meeting room at Chinchilla – light lunch at 12.30 for a 1pm start – re ways to support each other and better communications relating to health issues and infrastructure;

Also 11am on the 11th December at the Chinchilla CWA, Guest Speaker Dionne Fehring will address service providers and community members on the ability to move on from acts of domestic violence. *Please refer to the poster attached.*

Jayne Swift – Ozcare – jaynesw@ozcare.org.au – phone 1300 663 702 –.is experiencing a multitude of enquiries; Ozcare welcomes Centrecare, a new service provider in Dalby which is working from the Ozcare offices.

John Forrest – Centrecare – jforrest@tmbacentrecare.com.au – phone 4688 3100 – announced that Centrecare is now open for business at the Ozcare offices - one Tuesday per fortnight at the moment and the days will expand to

accommodate referrals – referrals are taken on almost any issues – fee based on income.

Wendy Ambrose – ADFQ – wendy.ambrose@adfq.org – phone 4662 5688 – ADFQ covers Dalby, Chinchilla, Miles, Wandoan, Taroom, Bell, Tara, Jandowae – Wendy spends 1 day in Chinchilla and Miles – co-worker Fran Hardy does 2 in Tara; other towns are visited by arrangement - ADFQ assisted with “Think the Drink”. When out of the office, Wendy can be contacted on mobile 0400 405 229.

Linda Maurer – Gambling Help and Financial Counselling – phone 4632 2615 -
– lmaurer@lifelinedarlingdowns.org.au - Linda covers an area Withcott to Quilpie, north to Yarraman, south to the border;

- visits service providers and Gaming Venues to check on responsible gambling compliance;
- provides face to face counselling in the Toowoomba area and phone counselling to other areas;
- gives presentations to community groups on issues related to problem gambling;
- provides non-gambling related financial counselling service;
- facilitates gambling support groups in Toowoomba;

Annie Johnston – Queensland Police Service, DCPC (District Crime Prevention Coordinator) – phone 4669 9286 – works with crime trends such as lights in streets, alleys and rural crime; recently took Year 12 students to Ipswich to attend the Rocky Horror Road Show which focused on Schoolies Week, safe partying and drinking and driving; Annie will be trying to bring this event to Dalby next year.

Penny Parker – Qld Health (Dalby Health Service) – penny_parker@health.qld.gov.au – phone 4669 0505 reminded the meeting that the Dalby District Domestic and Family Violence Action Group, comprising workers from QPS, Ozcare, U3A, MYCNC, Relationships Australia, Zonta, and Q Health has worked very hard to coordinate the 2009 Reclaim the Night “Family Fun Movie and Music night” at Thomas Jack Park 6pm on Friday the 30th October;

- BYO dinner, rug and chairs;
- do-nuts, tea, coffee, ice-creams and soft drinks will be sold on the night;
- if it rains the event will be transferred to MYCNC;
- Entertainment will be provided by the Boulevards (Warwick and Trish) and young band “Blood Red Silver”;
- the movie, the G rated “New in Town” starring Renee Zellweger & Harry Connich Jnr is a genuine comedy, was donated by Video Easy;
- DJ Greg volunteering his time to do the set up.

Jodie Taylor – Dalby Regional Council – phone 4672 1182 – Community and Cultural Coordinator - Jodie.taylor@wdrc.qld.gov.au advised that the launch of the 2050 Community Plan will held during the week of the 9th November, 2009. As community engagement and participation will be a key element of the Plan’s development there will be 7 community workshops across region to gather information from the community – Dalby’s will be at the RSL on the 19th November and Jandowae on the 1st December. If you are unable to attend but wish to give your opinion on the value of the area or if you would prefer, community survey sheets will be available from the Libraries or can be filled out through the Council website.

Lyn Clancy – MYCNC phone 4662 0152 – mycnc@bigpond.com: reiterated that MYCNC as a network centre is there to receive, provide and send on information to our network.

Le-Anne Callaghan – DISCO phone 4662 2147 – le-anne@disco.org.au – DISCO links schools with business and helps youth with the transition from school to work – currently working with youth 14-24 years to up skill and prepare them for the workplace; DISCO recently completed their project “Think The Drink” at which Col Hunt from the Dalby Liquor Accord gave an overview of the RSA – there was no Certificate course available as the youth can do that at a later time in the month. Due to the low number of available jobs, the project Jobs@Dalby has been cancelled for this year.

Norman Wotherspoon - Centrelink – norman.nl.wotherspoon@centrelink.gov.au – phone 0411 674 223 had to leave the meeting earlier than he would have wished due to his current workload.

Cr.Charlene Hall – WDRC (Community Services portfolio) – phone 0437 239 970 - Charlene.hall@wdrc.qld.gov.au had to attend another meeting but wants the community reminded that she is there to help in any way possible.

Craig Peut – Darling Downs Population Health – phone 4631 9810 – craig.peut@health.qld.gov.au wishes to advise the meeting of the new research available on physical activity – phone or email him if you wish to view the document.

Attach Dionne doc

Next meeting will be held at MYCNC at 12 noon on the 17th November, 2009.